

Mumbai Pradesh Arya Vidya Sabha's
Gurukul College of Commerce

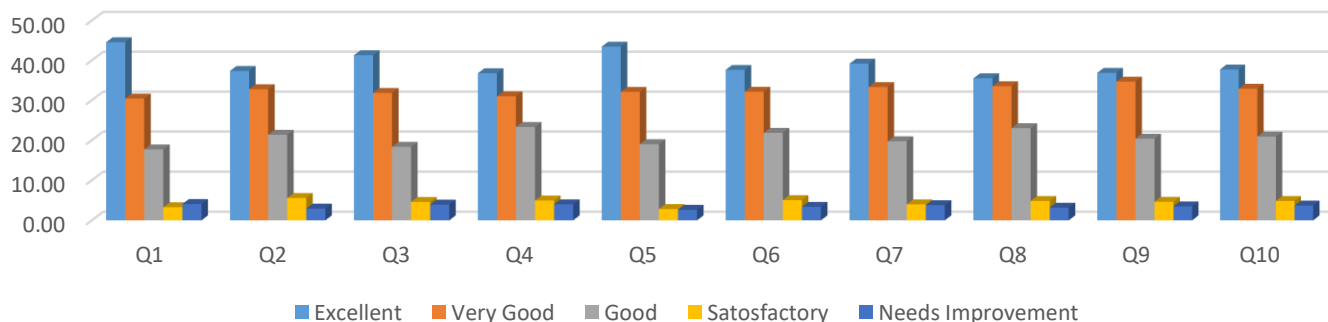
Tilak Road, Ghatkopar (E). Mumbai-400077.

Online Student Satisfaction Survey 2020-21 (Conducted in March 2021)

Teaching and Learning

Q.No.	Questions	Excellent	Very Good	Good	Satisfactory	Needs Improvement
Q1	Ability of the teachers to communicate effectively	44.56	30.41	17.69	3.28	4.06
Q2	Session Planning and timely completion of syllabus	37.35	32.77	21.36	5.57	2.95
Q3	Regularity and sincerity of teacher in taking lectures	41.28	31.83	18.35	4.59	3.93
Q4	Use of Teaching aids (OHP/PPT/etc.)	36.76	30.99	23.32	4.94	3.99
Q5	Teachers encouragement in extra and co-curricular activities	43.45	32.11	19.00	2.82	2.62
Q6	Helps students facing physical, emotional and learning challenges	37.61	32.14	21.85	5.04	3.36
Q7	Career guidance and counseling activities by faculties	39.18	33.30	19.75	3.99	3.78
Q8	Ability to co - relate course content with real life situation and examples	35.50	33.51	23.00	4.83	3.15
Q9	Efforts made by teacher to develop soft skills and employability skills to become job ready	36.87	34.66	20.38	4.62	3.47
Q10	Overall effectiveness of teachers	37.71	32.88	20.90	4.83	3.68

Teahcing-Learning



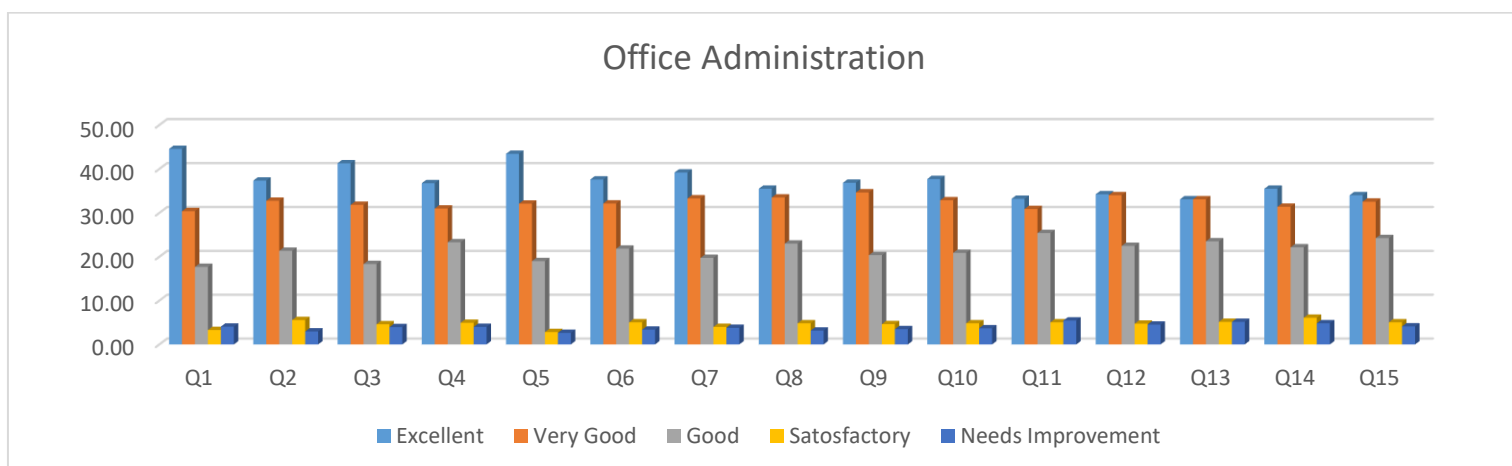
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Office Administration

Q.No.	Questions	Excellent	Very Good	Good	Satisfactory	Needs Improvement
Q11	Office Counter Timing	33.19	30.88	25.42	5.04	5.46
Q12	Availability of office staff	34.24	34.03	22.48	4.73	4.52
Q13	Approach of office staff towards students	33.09	33.09	23.53	5.15	5.15
Q14	Admission Procedure	35.50	31.41	22.16	6.09	4.83
Q15	Services provided by office	34.03	32.56	24.26	5.04	4.10



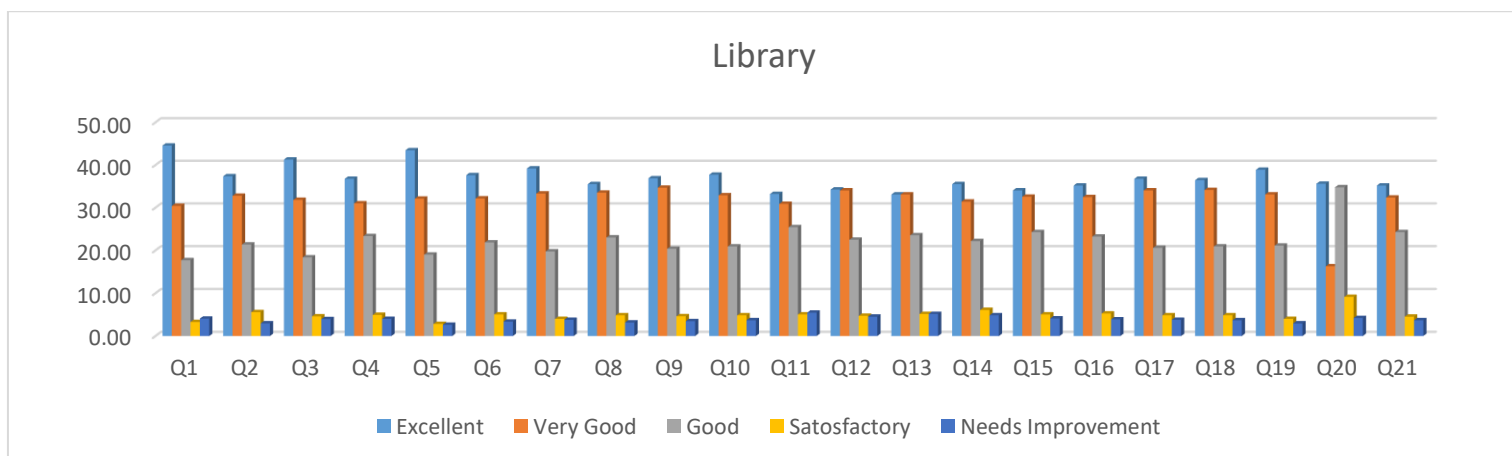
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Library

Q.No.	Questions	Excellent	Very Good	Good	Satisfactory	Needs Improvement
Q16	Library Timing	35.19	32.46	23.21	5.25	3.89
Q17	Books, Journals and E-resources available in the Library	36.76	34.03	20.59	4.83	3.78
Q18	Space for Reading	36.45	34.14	20.90	4.83	3.68
Q19	Book Bank Facility	38.87	33.09	21.11	3.99	2.94
Q20	Rapport between student and Librarian	35.61	16.28	34.77	9.14	4.20
Q21	Issue Return Procedure	35.19	32.35	24.26	4.52	3.68



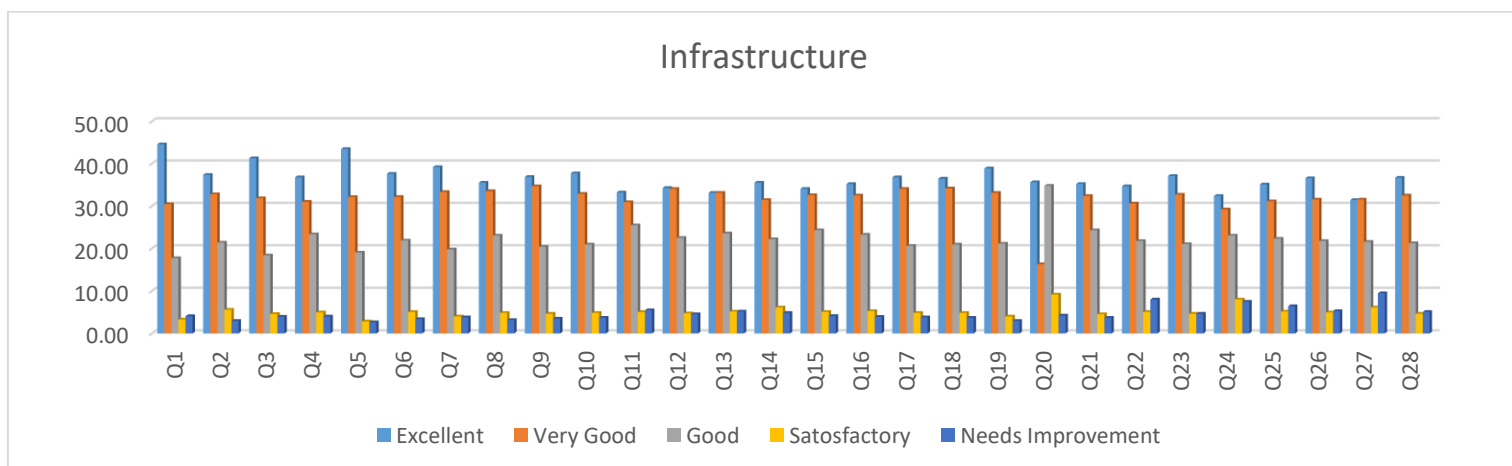
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Infrastructure

Q.No.	Questions	Excellent	Very Good	Good	Satisfactory	Needs Improvement
Q22	IT Resources and Internet/Wifi facility	34.66	30.57	21.74	5.04	7.98
Q23	Classroom Cleanliness and Ventilation	37.08	32.67	21.01	4.62	4.62
Q24	Gymkhana facilities	32.35	29.20	23.00	7.98	7.46
Q25	Cleanliness of Washroom	35.08	31.09	22.27	5.15	6.41
Q26	Facilities in Girls Common Room	36.55	31.51	21.74	4.94	5.25
Q27	Canteen Service	31.41	31.51	21.53	6.09	9.45
Q28	Drinking water facility	36.66	32.46	21.22	4.62	5.04



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Others

Q.No.	Questions	Excellent	Very Good	Good	Satisfactory	Needs Improvement
Q29	Extra and Co-curricular Activities conducted in college	38.13	33.30	21.43	4.31	2.84
Q30	Add on Courses	37.71	32.98	21.32	4.62	3.36
Q31	Discipline in the college	42.75	32.14	18.28	3.36	3.47
Q32	Safety in College Campus	39.50	33.09	20.38	3.68	3.36
Q33	Placement opportunities by the institution	38.66	33.30	19.64	4.62	3.78
Q34	College website	38.97	32.67	20.59	4.41	3.36
Q35	Overall status of the college	42.12	31.20	19.12	4.52	3.05

